



# Caring After Crisis

Help your leaders support affected teams quickly with 24/7 licensed trauma-informed support, manager guidance, and structured follow-up after critical incidents.

## For health system leaders

A structured response model leaders can activate quickly

- ✓ Clear activation pathway after critical incidents
- ✓ Manager scripts and communication guidance
- ✓ Scalable support across shifts, sites, and departments
- ✓ Reduced burden on internal teams and frontline leaders
- ✓ Post-incident insights to improve readiness and follow-up

## For teams and managers

Support in the moments after a critical incident

- ✓ 24/7 access to licensed, trauma-informed responders
- ✓ Psychological First Aid and emotional stabilization
- ✓ Individual and facilitated group support
- ✓ Follow-up support beyond the initial debrief
- ✓ Clear pathways into ongoing mental health support

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Marvin's support gave me the confidence to help my team recover and move forward.

~Joy Burgess

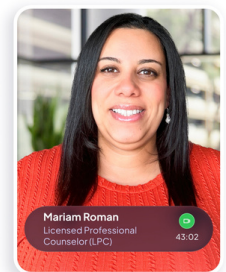
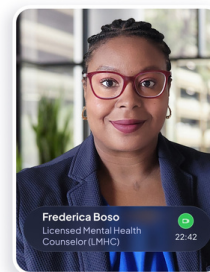
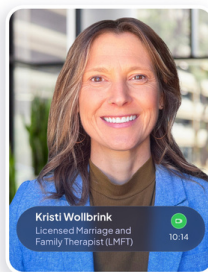
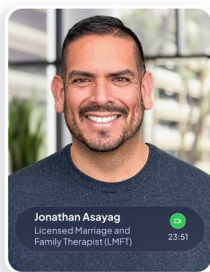
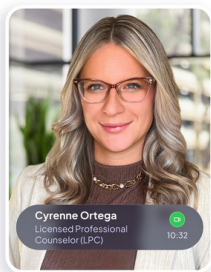
Novant Health Nursing Manager

## How **Caring After Crisis** works

- 1 Prepare** Establish activation steps, leader roles, and communication needs before an event happens.
- 2 Activate** Dispatch 24/7 licensed, trauma-informed support after a critical incident.
- 3 Stabilize** Provide Psychological First Aid, emotional stabilization, and individual or group support.
- 4 Follow up** Support delayed distress, team recovery, and pathways into ongoing mental health care.



## What makes **Marvin therapists** different



### Healthcare-trained therapists

Providers trained for the realities of clinical work, shift-based teams, and healthcare trauma.

### Leader-activated

A proactive pathway leaders can rapidly deploy in the minutes after a crisis hits.

### Ongoing support

Care teams standing by to support your people after sentinel events with coaching, support, and resources.

### Structured follow-up

Support continues beyond the initial debrief, because people process crisis on different timelines.

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***meetmarvin.com***